



# Trusting and working together

**Ricardo Fisas Natura Bissé Foundation**  
2021 Annual Report

# Programs Extended in 2021

We made it through the second year of the COVID pandemic, which hasn't been easy for most people. At times like these, it's important to stay with those who most need our help. So we expanded our Oncology Skin Care and Project Difference programs and renewed alliances with socially-minded organizations working to support families in vulnerable situations.

Thanks to the Oncology Skin Care program, 2021 saw a record number of estheticians complete both Level 1 and Level 2 Training Programs. We are delighted that so many participants declared having discovered just how much they can help people receiving cancer treatments with greater confidence and professionalism, after taking these courses.

Project Difference trained over 400 teachers and supported 19 schools on a weekly basis, creating a new tool: the learning differences protocol, to help people in the classroom on a daily basis.

We would like to thank everyone for everything they have done in the face of another pandemic year.

We make a bigger difference together!

Take care,

Gloria Vergés Lasaga  
President of the Ricardo Fisas Natura Bissé Foundation

*Thank you to all!*



RICARDO FISAS AND GLORIA VERGÉS  
WERE COMMITTED TO HELPING  
SOCIETY THROUGH ENTERPRISE.  
IN 2008 THEY CREATED THE  
RICARDO FISAS NATURA BISSÉ  
FOUNDATION  
TO SUPPORT  
PEOPLE  
IN VULNERABLE  
SITUATIONS.

## Our patrons

María Gloria Vergés Lasaga, *President* –  
Verónica Fisas Vergés, *Voting member* –  
Joaquín Serra Saval, *Voting member* –  
Patricia Fisas Vergés, *Voting member* – José  
Borrell Gallardo, *Voting member* – Ricardo  
Fisas Vergés, *Voting member* – Margarita  
Romero Tello, *Voting member* – Jesús Fisas  
Vergés, *Voting member* – Júlia Téllez,  
*Secretary (non-voting member)*.



# Oncology Skin Care Program

For professional, charitable skin care

Since 2010, the Foundation has treated the side effects of oncology treatments on the skin. These include dry hands and feet, redness, itching and tightness that can affect people's quality of life.

## **Oncology skin care: an essential basic service**

In 2021, we were able to go back to treating people receiving cancer treatments in person through patient associations such as the AECC Barcelona and Oncolliga Barcelona. We are proud to take care of people receiving cancer treatment and their skin in this complicated year, because oncology skin care has been classed as an essential service.

We also provide advice over the phone and virtual skin care workshops for individuals and groups, to help those who prefer to take care of their skin at home.

So we would like to thank all the patient associations and volunteers who gave their time and used their hands to carry out this work, and to thank everyone who has placed their trust in the Foundation.



*Hand treatments are always performed  
in compliance with all safety measures*



# Oncology Skin Care Program

## New online course: Level 2






After 14 editions of the Level 1 training program, the Foundation identified the need for additional, complementary training, because the medical treatments have changed, and because skin care professionals requested further training to keep up to date with the latest developments to allow them to continue to support people.


This new advanced course expands their knowledge and explores subjects including oncology massage, and caring for changes in the nails, mucous membranes, scar tissue, scalp and hyperpigmentation, etc


The first advanced training course was held in October and attended by over 135 estheticians. We aim to offer both Level 1 and Level 2 courses every year, so that professionals can receive the most comprehensive training possible.

We would like to thank all of the experts who continue to support us through this new course, and who shared their time and knowledge.

Growing since 2009:

-  **860** Aestheticians trained in Spain
-  **391** Professionals trained in México our first international experience
-  **40** Volunteer aestheticians who donate 4 to 5 hours of their time per week at a hospital
-  **19** Hospitals and patients associations in Spain
-  **15** Editions of Oncology Aesthetics course

 **9,910** professional, individual and free treatments provided

-  **3,139** people assisted
- 93%** women
- 49%** from 25 to 50 years
- 71%** breast cancer
- 63%** receiving chemotherapy

# Project Difference Program

For early intervention in learning differences

Since 2014, Project Difference has helped educational teams teach students with learning differences, such as dyslexia or ADHD, within the framework of inclusive schooling.

## Project Difference, cumulating results

More schools and teachers joined Project Difference this year. In 2021, 400 teachers from 19 schools took part in our initial training program (on dyslexia, ADHD, gifted students, and emotional management in the classroom). Weekly meetings were held with an expert in learning differences, to share guidelines on teaching methods, curricula and emotions.

In 2021, we launched a new course to train playground monitors, in this case from the Pere Tarrés Foundation, to help them gain a better understanding of the situation and needs of the children they help in the school canteen or in support classes.

Thank you to all the schools who decided to train their teachers and management during these difficult years.



**12,060** boys and girls  
**1,000** teachers trained  
**42** schools in the program







## Protocolo de actuación para las diferencias de aprendizaje

project  Difference

  
FUNDACIÓN | NATURA BISSÉ

### Companies go to school too!

The Foundation offers companies the opportunity to sponsor a school, which is interesting for businesses wishing to support young people in their area.

In 2021, we thanked Esbelt and Palex, as well as La Caixa and Eurofragance.

# Project Difference Program

## A new tool for teachers and families: the action protocol

In 2021, we launched our new Learning Differences Protocol in collaboration with the School Learning Disorders Unit at the Sant Joan de Déu Barcelona Children's Hospital.

It's the result of 7 years' work with educational teams and an agile tool for the early detection of and intervention in learning differences.

We work with: dyslexia, ADHD, gifted children, dyscalculia, language disorders, autism spectrum disorders and low ability pupils. The protocol sets out some of the warning signs and recommends guidelines for action. We also included free educational resources and the addresses of interesting non-profit organizations in this field.

The protocol is available here in Spanish. Please feel free to share widely.

**SJD** **UTAE**  
Trastornos del Aprendizaje

# Always With the Most Vulnerable

In 2021, we worked with grassroots organizations that help vulnerable families and individuals, such as the Fundación Roure and ACIDH Spain.

We also helped Oxfam Intermón purchase healthcare equipment and oxygen for hospitals in India at the worst of the COVID pandemic. Oxfam Intermón delivered medical supplies to 488 medical centers in 16 states across India.

## **CORPORATE VOLUNTEERING at NATURA BISSÉ**

Natura Bissé volunteered to work on the campaigns and Fundación Roure charitable shop.

“Most of the donations for the Fundación Roure are clothes and toys, shoes, sports shoes and a few books. Every month we collect roughly a pallet of donations for the shop. There’s always a container full, and everyone brings things in.” Rosa Dalet, Natura Bissé

*Photos from Fundación Roure and Oxfam Intermón*





# Collective will

46%

from 0.7% of Natura Bissé's income

33%

Natura Bissé amenities

7%

Other income

14%

Partnership companies

*Ricardo Enas*  
FUNDACIÓN | NATURA BISSÉ

Currently, we exist thanks to the donation of 0.7% of the Natura Bissé group's entire income, to the profits generated by the company's line of amenities marketed by Bottega Dell'Abergo and the sale of other charitable lines such as Mango Nourishing Balm; and to contributions made by companies and organizations that stand in solidarity with each of the foundation's projects.

Thanks to this supportive network, driven by the brand of which customers, distributors, partnering companies and its own workers are a part, we are able to make the Foundation's programs and partnerships possible.

We also thank the aesthetics professionals, the schools and all the volunteers of our programs.

*Thank you to all!*

LABOTTEGA®

  
Fundación "la Caixa"

  
eurofragrance

 **esbelt**

**Palex**  
Constant Improvement





**Fundación Ricardo Fisas Natura Bissé**  
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